



DonebyDunn had the pleasure of working with Lenox Hill Radiology and RadNet to review their new processes to reduce patient risk during essential health care in the COVID-19 era.” Kudos to their entire staff!! They remain dedicated to enhancing both the *physical* and the *phycological* safety of their patients.

This exercise underscored several key points to managing through COVID-19.

- The new normal will not be a single unveiling. It will be a continuous evolution of adjustment as stay-at-home restrictions are lifted and delayed services become essential.
- Amended processes need continual monitoring and adjusting to support a new normal in a dynamic place.
- Best practices from one industry are applicable to other industries.
- Businesses must respond to both the “physical” and the “phycological” safety of its staff and clients.

Remember Attitude is Everything! Contact DonebyDunn to Discuss!

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